



Zero Tolerance statement.

The Governors or Tickton School expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues

Behaviour that will not be tolerated:

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms

If the school suspects, or becomes aware, that a parent has engaged in such behaviour, depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with the headteacher or another senior member of staff
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site.

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of acceptable behaviour rests with the headteacher. The headteacher will consult the chair of governors before banning a parent from the school site.